American Physical Therapy Association

Accessibility, Wellness, and Family Needs at APTA CSM

Table of Contents

Hotel Reservations for Accessible Rooms	2
Event Locations	2
Schedules	2
Accessibility	2
Accessibility in Program Rooms	2
Accessibility and Parking at Hilton Americas-Houston	3
Accessibility and Parking at the Marriott Marquis Houston	3
Accessibility and Parking at the George R. Brown Convention Center	3
Disability Parking	4
Taxicabs/Car Services/Public Transportation*	4
Rideshares*	4
Mobility Constraints*	4
First Aid	
Lactation Rooms and Family Needs	5
Shipping Options for Mother's Milk*	5
Seat/Stroller Rentals*	5
Childcare and Babysitter Services*	5
Medical Services	5
Local Pharmacies	5
Nearest Urgent Care	
Nearest Hospital for Emergencies	6
Closest Level 1 Trauma Center Hospitals:	6
Other Hospitals:	6

^{*}APTA Disclaimer: APTA does not endorse, makes no representations or warranties for, and disclaims all liability regarding the listed services. APTA recommends that you conduct your own due diligence to ensure that you are comfortable with a service provider.

Hotel Reservations for Accessible Rooms

The co-headquarter hotels for APTA CSM in Houston, Texas, are the Hilton Americas-Houston and the Marriott Marquis Houston. APTA has reserved several accessible rooms at each sponsored hotel. To request an accessible room or to make any other special requests for your stay, please contact a Spargo representative as soon as possible.

Online: Visit APTA CSM Housing and Travel with your confirmation ID to modify your reservation and to make requests 24 hours a day.

Phone: Call the APTA Housing Center at 703-239-4822 (outside the USA/Canada, call 888-243-6390), Monday-Friday, 8:30 a.m.-5 p.m. ET. Or email the APTA Housing Center for any questions or solicitations.

Overflow housing will be made available as needed.

Event Locations

Programming and activities will occur at three locations in Houston: George R. Brown Convention Center (1001 Avenida De Las Americas), the Hilton Americas-Houston (1600 Lamar St.), and the Marriott Marquis Houston (1777 Walker St.).

Schedules

Educational sessions begin and end at the same time each day, Thursday through Saturday, with one to two hours between sessions to provide ample time for attendees to get to their next session.

Preconference courses are Tuesday, Feb. 11, and Wednesday, Feb. 12, between 8 a.m. and 5 p.m. Additional registration is required for preconference courses.

Educational sessions are Thursday, Feb. 13, through Saturday, Feb. 15, at the following times:

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8-10 a.m.
11 a.m.-1 p.m.
3-5 p.m.
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The exhibit hall is open Thursday, Feb. 13, through Saturday, Feb. 15, between 9:30 a.m. and 4 p.m. (closes at 3 p.m. on Saturday).

Accessibility

Accessibility in Program Rooms

Wheelchair-accessible space will be available in all education session rooms in the George R. Brown Convention Center, Hilton Americas-Houston, and Marriott Marquis Houston.

Closed Captioning will be available in 40 sessions in all three venues.

All gender restrooms will be available in all three venues. These locations will be noted in the APTA CSM Events app.

Accessibility and Parking at Hilton Americas-Houston



Entrances and Exits

The main entrance is accessible for all patrons.



Accessible Parking

Accessible valet and self-parking are available, and overnight rates include in/out privileges. Daily and overnight self-parking for quests is \$35 plus taxes, and valet parking for overnight quests is \$67 plus taxes. Note: Rates are subject to change.

Accessibility and Parking at the Marriott Marquis Houston



Entrances and Exits

The main entrance on Walker Street, side entrances via Avenida de las Americas and Crawford St., and the skybridge to the convention center are accessible for all patrons.

Accessible Parking



Accessible valet parking is available, and rates include in/out privileges. For hotel guests, overnight valet parking is \$65 plus taxes. For oversized vehicles, valet parking is \$70 plus taxes.

Self-parking is available off-site at Avenida North Parking Garage (701 Avenida De Las Americas; see map on Page 7) and daily rates include in/out privileges. If using the self-park garage, inform the front desk at check-in, and your quest key card will be enabled to access the garage. Rates per vehicle for self-parking are: Up to one hour, \$14; up to two hours, \$22; up to three hours, \$28, and a daily maximum of \$38 (the billing cycle begins at 2 a.m.). Note: Rates are subject to change.

Accessibility and Parking at the George R. Brown Convention Center



Entrances and Exits

The main entrance is located at 1001 Avenida De Las Americas. Attendees can access the convention center through sky bridges attached from the Marriott Marquis and the Hilton Americas-Houston. The convention center is entirely accessible and designed according to the Americans with Disabilities Act requirements; see Page 8 for a map showing accessible entrances.



Accessible Parking

Accessible self-parking is available at the George R. Brown Convention Center at the **Avenida North** Garage (701 Avenida de las Americas) connected via the skybridge to the convention center and the Marriott Marquis, the Avenida Central Garage (1002 Avenida de las Americas), located under Discovery Green Park across from the convention center, and the **Avenida South Garage** (1710 Polk St.), connected via the skybridge to the convention center and the Hilton Americas-Houston. See Page 7 for a map of all parking garages. Note: Rates for each garage vary and may change due to special events, which will be posted outside the garages.

Disability Parking License Plates and Placards

Disabled persons license plates and placards from any state will be honored in Texas, provided the placard or license plate is valid. If you need a Disability Parking placard, please apply in advance through your state's DMV office.

Taxicabs/Car Services/Public Transportation*



The Americans with Disabilities Act requires all ground transportation companies provide accessible vehicles. It is recommended that individuals requiring this service make arrangements in advance with their chosen service provider. To order an accessible taxi or car service, the following companies provide handicap and wheelchair accessible vehicles. Arrangements and payments for such transportation are the responsibility of the attendee.

- zTrip: Offers wheelchair accessible vehicles. Book online or call 855-699-8747.
- Elite Town Car Services: Offers wheelchair accessible vehicles. Book online or call or text 713-834-5320.
- METRO Public Transit.

Rideshares*

Uber providers offer wheelchair accessible vehicles (WAVs) in Houston. WAV rides cost the same as each company's basic fare. A WAV can be requested on-demand as an option in Uber's app.

- **Uber WAV**
- Lyft

Mobility Constraints*



Due to the size of the George R. Brown Convention, Hilton Americas-Houston, and Marriott Marquis Houston, the distance between sessions can be considerable. If you are a regular wheelchair user, you should bring your chair. For attendees who do not bring their own wheelchair or have mobility needs that may require assistance, please make arrangements prior to arriving on-

site to rent a wheelchair or electric scooter, as the venues do not have any available to rent.

To order a mobility device, call **Cloud of Goods** toll-free at 407-545-3103, by email, or online. Make your reservation early to ensure availability. All arrangements are the attendees' responsibility. Cloud of Goods can deliver to the convention center or your hotel 24 hours in advance (not the day of arrival).

- Lightweight Mobility Scooter Rental: \$182* when rented for five days.
- **Heavy Duty Mobility Scooter Rental:** \$187* when rented for five days.

Mobility devices can also be rented from the following company:

Scootaround: Call: 204-982-0657 or 888-441-7575; Email

First Aid

^{*}Please note that prices are subject to change.

A first aid station will be located in the George R. Brown Convention Center. The exact location will be provided closer to the meeting.

Lactation Rooms and Family Needs

Lactation Rooms

Lactation rooms will be available in all three APTA CSM venues: George R. Brown Convention Center, Hilton Americas-Houston, and Marriott Marquis. Exact locations will be announced in the APTA CSM Events app and online program in late January.

Shipping Options for Mother's Milk*

- FedEx ships with 48 hours' notice, boxes provided: 888-817-9993 or FedEx Cold Shipping.
- **Milkstork** ships boxes directly to the convention center.

Seat/Stroller Rentals*

Baby's Away — Baby Supply Rentals

Toll-free: 888-847-8286; local: 832-303-3989; Email

Note: Children are not allowed in the exhibit hall as a safety precaution.

Childcare and Babysitter Services*

• Wonderland Event Child Care

Email: Phone: 318-348-8741

• Jovie

Email; Phone: 281-398-6809

• Little Einstein's Nanny Agency

Phone: 346-525-7153

Medical Services

Local Pharmacies

• Walgreens (Open 24 Hours): 3317 Montrose Blvd.

2.9 miles / 15-minute car or Uber ride from convention center

Phone: 713-520-7777

CVS: 917 Main St.

0.6 miles / 15-minute walking distance from convention center

Phone: 713-982-5565

Hours: Open Monday through Friday, 7a.m.-6 p.m.; Saturday, 9 a.m.-5 p.m., closed on Sunday

Medical Services

Nearest Urgent Care

MedSpring Urgent Care: 2707 Milam St., Houston — 1.0 mile from convention center

Main line: 832-632-7135

Hours: open Monday through Sunday, 8 a.m.-8 p.m.

Nearest Hospital for Emergencies

St. Joseph Medical Center: 1401 St. Joseph Parkway, Houston — 1.1 miles from convention center

Main number: 713-757-1000 Emergency room: 713-757-7557

Closest Level 1 Trauma Center Hospitals:

Ben Taub General Hospital: 1504 Taub Loop, Houston — 4.3 miles from convention center Main number: 713-873-2000

Memorial Hermann — Texas Medical Center: 6411 Fannin St., Houston — 4.3 miles from convention

center

Main number: 713-704-4000

Other Hospitals:

Methodist Hospital: 6565 Fannin St., Houston — 3.7 miles from convention center

Main number: 713-790-3311 Emergency room: 713-441-1016

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Houston Accessibility News

IAH Services | Houston Airports

Services | HOU (Hobby) Airport | Houston Airport System

Getting Around Houston | Houston Transportation Options

<u>City of Houston Increases Crosswalk Accessibility — City of Houston | Newsroom</u>

Aira Free Access at HFC Venues

Additional Questions

For help with ADA needs or any additional questions, contact APTA Conferences.



AVENIDA NORTH GARAGE

- ► 701 Avenida de las Americas (entrances on Rusk and Capitol)
- ▶ 1,846 parking spaces
- Located at Partnership Tower and
- connected to the GRB and Marriott Marquis Hotel via skybridge
- ► Max daily regular rate: \$40
- ► Clearance: 7 ft.

AVENIDA CENTRAL GARAGE

- ▶ 1002 Avenida de las Americas
- ▶ 663 parking spaces
- ► Located under Discovery Green Park, directly across from the GRB
- ▶ Max daily regular rate: \$30
- Clearance: 7 ft.

AVENIDA SOUTH GARAGE

- ▶ 1710 Polk Street
- ▶ 1,459 parking spaces
- ► Connected to Hilton Americas Hotel and GRB via skybridge
- ▶ Max daily regular rate: \$40
- ► Clearance: 6.9 ft.

TUNDRA GARAGE

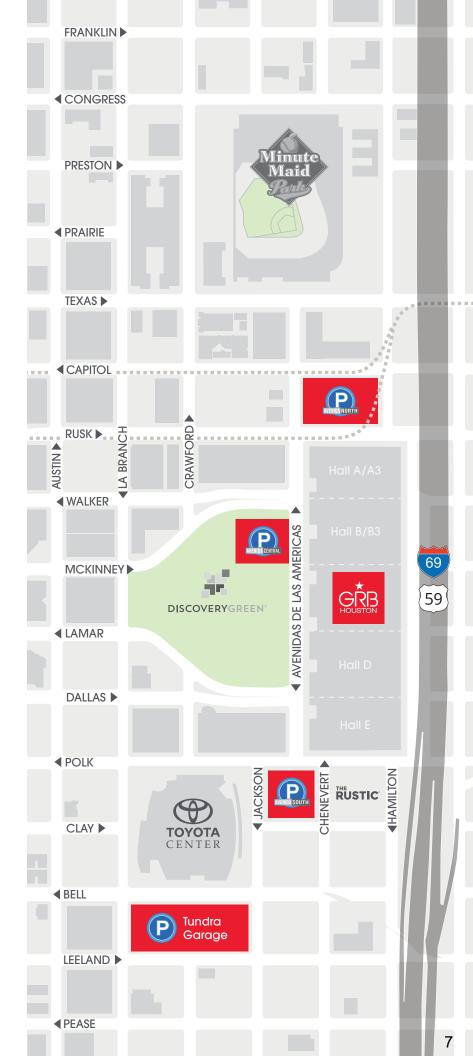
- ▶ 1506 Jackson Street
- ▶ 2,478 parking spaces
- ► Connected to the Toyota Center
- ► Clearance: 7 ft.

Please take ticket with you to pay at kiosks adjacent to garage elevators. No cashier on duty.

*Hourly rates apply unless special event pricing is in effect. Special event rates are posted at garages and are paid upon entrance.

*Nearby privately-owned surface parking lots and garages rates vary.

* New billing cycle begins at 2:00 am.





ADA ACCESSIBILITY INFORMATION

