

Terms of the Registration and Conference Policies for APTA CSM 2027



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Registration

Cancellation Deadline and Policy

Cancellation requests for preconference and/or full conference registrations received by Jan. 13, 2027, will receive a full refund minus a \$50 administration fee. There will be no refunds for no-shows or cancellations after Jan. 13. All cancellation requests must be submitted in writing to the APTA Registration Center.

Group Registration

Group registration applies only to full conference participants who are active members of APTA. The group must include at least five attendees. If your group consists of fewer than five individuals, please register each person individually.

Guest(s)

Guests must register with a paid conference attendee. APTA members, and those eligible for APTA membership, cannot register as guests.

Children, Infants, and Strollers in Educational Areas

To ensure a professional, distraction-free, and safe environment for all attendees, the following policy applies:

- Children under the age of 18, including infants, are not permitted in educational session rooms, workshops, poster presentations, or any other

meeting spaces designated for official programming. This includes children carried in arms or in carriers.

- Strollers, wagons, carriages, and similar equipment are strictly prohibited in all educational and poster areas, as well as session rooms.
- This policy is enforced without exception. Attendees who bring children or strollers into restricted areas will be asked to leave. Repeated violations may result in revocation of conference access without refund.
- Nursing and lactation rooms will be provided on-site. Locations will be listed in the APTA CSM mobile app and on the event website.

While we value family, APTA CSM is a professional event where attendees engage in high-level clinical and academic education. Just as one would not bring children into a clinical setting while working with patients, we ask that attendees honor the professional nature of this meeting.

Substitutions and Name Changes

There will be a \$50 fee to switch registrations (substitute one attendee for another). Requests must be received in writing.

Exhibit Hall

Underage Individuals

For safety reasons, individuals under 18 years old (including infants and children in strollers) are not permitted in the exhibit hall at any time and will be escorted from the exhibit hall if they enter. APTA reserves the right to remove any individual from the premises.

Distribution of Materials

No materials or media may be passed out or displayed at APTA CSM outside of designated booths or in common areas of the convention center. APTA reserves the right, at its sole discretion, to cancel any attendee's registration and to remove or require the removal of any attendee who is determined to be distributing or displaying materials or other media in common areas of the convention center or outside of an exhibitor's designated booth without obtaining prior written approval from APTA. If such action is necessary, there will be no refund of fees paid to the attendee, nor will APTA or any of the endorsers or sponsors be liable for any damages, including but not limited to direct, incidental, or consequential damages arising from or related to the attendee's actions or removal from APTA CSM.

Networking Conduct

APTA reserves the right, at its sole discretion, to cancel any attendee's registration and to remove or require the removal of any attendee whose networking conduct is determined to be excessive or aggressive. If such action is necessary, there will be no refund of fees paid to the attendee, nor will APTA or any of the endorsers or sponsors be liable for any damages, including but not limited to direct, incidental, or consequential damages arising from or related to the attendee's actions or removal from APTA conferences.

Suitcasing

"Suitcasing" is the practice of soliciting business in public spaces or in the booths of other exhibitors by nonexhibiting companies. Suitcasing is prohibited. APTA will take all reasonable and practical efforts to prevent suitcasing at APTA CSM, including ejecting individuals without a refund.

Assumption of Risk and Release Waiver

By participating in the APTA Functional Fitness Gym and/or Rock Steady Boxing activities at APTA CSM, I acknowledge that participation is voluntary and involves inherent risks, including but not limited to physical injury, illness, disability, property damage, or death. I certify that I am at least 18 years old, able to participate safely, and responsible for following all instructions and safety guidelines. To the fullest extent permitted by law, I assume all risks associated with participation and release, waive, and hold harmless APTA, its affiliates, sponsors, staff, volunteers, and representatives from any claims, liabilities, or damages arising from my participation, except as prohibited by applicable law. By registering, I confirm that I have read, understand, and voluntarily agree to these terms.

APTA Code of Conduct for Live and Virtual Conferences and Events

APTA is committed to providing a friendly, safe and welcoming environment for all attendees at its events, whether held in-person or in virtual format, regardless of gender, sexual orientation, disability, race, ethnicity, religion, national origin, or other protected characteristics of the attendees. All attendees (whether participating in-person or remotely), media, speakers, volunteers, organizers, vendors, and exhibitors are expected to help ensure a safe and positive experience for everyone. This Code of Conduct outlines the expectations for attendee behavior, as well as the consequences for unacceptable behavior.

The organization promotes equal opportunities and treatment for all attendees. All are expected to treat others with respect and consideration, to follow venue or virtual forum

rules, and to alert the organization's executive staff to any violations of this Code of Conduct, dangerous situations, or any attendee in distress. Attendees must:

- Be considerate, respectful, and collaborative.
- Refrain from demeaning, discriminatory, or harassing behavior and speech.
- Be mindful of the surroundings and of fellow attendees.
- Alert the organization's executive staff if there is a dangerous or harassing situation or another attendee in distress.

Unacceptable behavior includes:

- Intimidating, harassing, abusive, discriminatory, derogatory, or demeaning speech or actions by any attendee at, or in relation to, the in-person or virtual event and related event activities.
- All who participate in the event deserve respectful treatment, regardless of the capacity in which they are attending or participating.
- Discussion of opposing or different viewpoints is appropriate but is expected to be conducted in respectful tone and manner that avoids personal attacks.
- Harassment behavior such as: using offensive verbal comments related to gender, sexual orientation, race, religion, national origin, gender identity, or disability.
- Inappropriate use of nudity and/or sexual images in event spaces or presentation slides.
- Deliberate intimidation, virtual or in-person stalking or unwelcome following.
- Unauthorized or Harassing photography or recording.
- Yelling at or threatening speakers.
- Sustained disruption of talks or other proceedings or activities.
- Unwelcome physical or verbal contact or sexual attention.
- Verbal or physical abuse, intimidation, threats, or efforts to annoy others, which in any way creates a disturbance that is disruptive or dangerous or creates reasonable apprehension in an attendee.
- Disrupting live or virtual meetings or sharing without authorization from the presenters or commenters any virtual or live meeting content (such as by posting on social media) without the consent of the creators of the content.

As at any event, attendees often combine professional activities with social interaction with other attendees or staff. While the organization encourages networking and strengthening of connections among attendees, the organization reserves the right to summarily remove or block any attendee whose social attentions become reasonably unwelcome to another attendee (whether in-person or online) and who persists in such attentions after the unwelcome nature has been communicated. The organization also reserves the right to

remove or block any attendee who appears inebriated and who engages in conduct that interferes with the ability of other attendees to participate in and enjoy the live or virtual event.

Behavior that appears to be in violation of this Code of Conduct should be brought promptly to the attention of a member of the organization's executive staff. Unacceptable behavior will not be tolerated at in-person or virtual events, whether by attendees, media, speakers, volunteers, organizers, sponsors, vendors, or exhibitors. All event attendees in any capacity must abide by this Code of Conduct at all in-person or virtual events. The organization, in its exclusive discretion, may bar those who violate this Code of Conduct from continued attendance at some or all other events sponsored by the organization, without refund of any fees paid. The organization may also, in appropriate circumstances, notify an attendee's employer of the organization's finding of a violation. The organization will also report on the outcome of any investigation to individuals who have reported a violation of this Code of Conduct if requested. Any attendee asked to stop unacceptable behavior is expected to comply immediately. Event attendees must also cooperate with any investigation by the organization into reports of a violation of this Code of Conduct by providing information requested by the organization. Incidents that give rise to this Code of Conduct violations may also give rise to complaints under APTA's Code of Ethics.

Photographic Disclaimer

I understand that I may be photographed and/or audio/video recorded during an APTA event. By registering for an APTA event, I hereby grant APTA the irrevocable right, permission, and license to take photos and/or audio/video record me at this event and publish, reproduce, and otherwise use the photos and audio/video recordings in all forms and media for educational, trade, web, advertising, and all other lawful purposes without compensation. I release APTA from all forms of claims and liability related to my photo and audio/video recording. I agree that the photos and audio/video recordings shall be the sole property of APTA, and I grant, assign, and transfer to APTA all necessary rights to that effect

RFID Policy

As part of APTA's ongoing efforts to improve the member experience, we are utilizing RFID-enabled badges at APTA CSM. To enhance the member experience, attendees will only need to walk through the designated door to a session to track their session attendance for CEUs, no more badge scanning required. The technology allows APTA to better understand which

sessions generate the most interest and will inform how future meetings are structured. The RFID data will be used for CEU transcript purposes. I agree and understand that attendance information will only be gathered at official APTA CSM events and will not provide any data about non-CSM activities. Attendees who have questions or would like the technology disabled may see a customer service representative at the full-service counter.

Tax-Deductibility Information

PTPAC event: Contributions to PTPAC are not tax-deductible as charitable contributions. Contributions are voluntary. Your contribution will be used to support candidates for federal office who support physical therapy issues. The amount given by the contributor, or the refusal to give, will not benefit or disadvantage the person being solicited.

Last Updated: 8/28/2026

Contact: conferences@apta.org