



Accessibility, Wellness, and Family Needs Resources

APTA CSM Philadelphia

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APTA CSM Philadelphia



Accessibility, Wellness, and Family Needs Resources

**APTA disclaimer: APTA does not endorse, makes no representations or warranties for, and disclaims all liability regarding the listed services within this document. APTA recommends that you conduct your own due diligence to ensure that you are comfortable with a service provider.*

Hotel Reservations for Accessible Rooms

The headquarters hotel for APTA CSM in Philadelphia is the Philadelphia Marriott Downtown. APTA has reserved several accessible rooms at the sponsored hotel. To request an accessible room or to make any other special requests for your stay, please contact a Spargo representative as soon as possible.

Online: Visit [APTA CSM Housing and Travel](#) with your confirmation ID to modify your reservation and to make requests 24 hours a day.

Phone: Call the APTA Housing Center at 703-239-4822 (outside the United States or Canada, call 888-243-6390), Monday to Friday, 8:30 a.m.-5 p.m. ET., or email the [APTA Housing Center](#) for any questions.

Overflow housing will be made available as needed.

Event Locations

Programming and activities will occur at two locations in Philadelphia: Pennsylvania Convention Center (1101 Arch Street) and the Philadelphia Marriott Downtown (guest entrance at 1200 Filbert Street).

Schedules

Preconference courses are Tuesday, Feb. 2, and Wednesday, Feb. 3, between 8 a.m. and 5 p.m. Additional registration fees are required for preconference courses.

Educational sessions begin and end at the same time each day, Thursday through Saturday, with one to two hours between sessions to provide ample time for attendees to get to their next session.

Educational sessions are Thursday, Feb. 4, through Saturday, Feb. 6, at the following times:

- 8-9:30 a.m.
- 10:30 a.m.-noon
- 2-3:30 p.m.

The exhibit hall will be open the following times:

- Thursday, Feb. 4: 9 a.m.-4:30 p.m.
- Friday, Feb. 5: 9 a.m.-4:30 p.m.
- Saturday, Feb. 6: 9 a.m.-2 p.m.

Children under the age of 18 are not allowed in the exhibit hall as a safety precaution.

All-gender Restrooms

All-gender restrooms will be available in both venues. These locations will be noted in the [APTA CSM Events app](#).

Accessibility

Accessibility in Program Rooms

Accessible seating with priority spaces for those in wheelchairs, with limited mobility, with low vision, and/or who are hard of hearing will be available in all education session rooms in the Pennsylvania Convention Center and Philadelphia Marriott Downtown.

Closed captioning will be available in all session rooms in the Pennsylvania Convention Center.

Accessibility and Parking at the Philadelphia Marriott Downtown

Entrances and Exits

The main guest entrance (1200 Filbert Street) and meeting space are accessible to all patrons. The hotel features an indoor walkway that is connected to the Convention Center.

Accessible Parking

Accessible valet parking is available as there is no self-parking option at the Marriott. Rates are listed below and subject to change.

0-2 Hours: \$38.99 + tax

2-6 Hours: \$41.59 + tax

6-24 Hours: \$58.50 + tax
Overnight: \$58.50 + tax
Oversized Overnight: \$69.75 + tax

Self-parking is available across the street from the Marriott at Parkway 12th and Filbert Garage (1201 Filbert Street). Rates and hours can be found on [Parkway's website](#).

Accessibility and Parking at the Pennsylvania Convention Center

Entrances, Exits, and Elevators

The entrances around the Pennsylvania Convention Center are step-free and wheelchair-accessible, including the Arch Street and Broad Street entrances. Elevators are located throughout the building to allow attendee access to all floors.

More information about accessibility at the convention center is found on [their website](#).

Accessible Parking

The convention center does not have its own parking, but there are [many nearby parking options, including garages and surface lots](#), which are conveniently located within blocks of the Pennsylvania Convention Center. The rates for parking along the perimeter of the building vary.

The convention center recommends that you visit the [Philadelphia Parking Authority](#) for the closest accessible lots and garages and their current rates and schedules to assist with planning your visit. One nearby handicap-accessible parking facility near the convention center is the [Convention Center Parking Facility](#) across from the Center.

There are [other parking lots and garages](#) in the Convention Center District. These lots are not affiliated with the Pennsylvania Convention Center, but they are located within walking distance of the facility.

Disability Parking License Plates and Placards

Disabled persons' license plates and placards from any state will be honored in Pennsylvania, provided the placard or license plate is valid. If you need a disability parking placard, please apply in advance through your state's DMV office.

Taxis/Car Services/Public Transportation*

The Americans with Disabilities Act requires that all ground transportation companies provide accessible vehicles. It is recommended that individuals requiring this service make

arrangements in advance with their chosen service provider. To order an accessible taxi or car service, the following companies provide handicap and wheelchair accessible vehicles. Arrangements and payments for such transportation are the responsibility of the attendee.

- 215-Get-A-Cab: 215-438-2222 or [book online](#).
- Victory Cab Co.: 215-225-5000 or [book online](#).

Ride-sharing*

Uber WAV and Lyft providers offer wheelchair-accessible vehicles in Pennsylvania. Wheelchair-accessible rides cost the same as each company's basic fare. A wheelchair-accessible vehicle can be requested on demand as an option in Uber's or Lyft's app.

Mobility Constraints*

Due to the size of the Pennsylvania Convention Center and Philadelphia Marriott Downtown, the distance between sessions can be considerable. If you are a regular wheelchair user, you should bring your chair. For attendees who do not bring their own wheelchairs or have mobility needs that may require assistance, please make arrangements to rent a wheelchair or electric scooter before arriving, as the venues do not have any available to rent on-site.

Pennsylvania Convention Center

Scooter and wheelchair rentals are ordered directly through Scootaround. Daily rental fees are as follows:

- \$65 for scooters
- \$25 for wheelchairs

To reserve a scooter or wheelchair, call 888-441-7575 and enter extension 6101 as soon as you hear a voice on the line. It is recommended to reserve at least 72 hours in advance to guarantee your rental will be available when you arrive.

Alternatively, to order a mobility device, contact Cloud of Goods toll-free at 407-545-3103, [by email](#), or [online](#). Make your reservation early to ensure availability. All arrangements are the attendee's responsibility. Cloud of Goods can deliver to the convention center or your hotel in advance.

First Aid

A first-aid station will be located in the Pennsylvania Convention Center. The exact location will be provided closer to the meeting in the [APTA CSM Events app](#).

Lactation Rooms and Family Needs

Lactation Rooms

Lactation rooms will be available in both APTA CSM venues: Pennsylvania Convention Center and Philadelphia Marriott Downtown. Exact locations will be announced in the [APTA CSM Events app](#) and [online program](#) in late January.

Shipping Options for Breast Milk*

FedEx ships with [48 hours' notice, boxes provided](#): 888-817-9993 or [FedEx Cold Shipping](#).

[Milkstork](#) ships boxes directly to your hotel.

Seat/Stroller Rentals*

[Cloud of Goods](#)

[Baby's Away — Baby Supply Rentals](#)

[Traveling Baby Company](#)

Childcare and Babysitting Services*

Children are not allowed in the exhibit hall as a safety precaution.

[Philadelphia Nanny Network](#)

610-645-6550

[Sitter City](#)

866-205-5625

Tranquility Room

Looking for a quiet place? Our tranquility room with seating and low light will be located in the Pennsylvania Convention Center. The exact location will be provided closer to the meeting in the [APTA CSM Events app](#).

Medical Services

Local Pharmacies

CVS, 1046 Market St.

0.2 miles or about 6-minute walking distance from the convention center

215-592-1543

Store Hours: Daily 8 a.m.-10 p.m.

Pharmacy Hours: Monday to Friday, 8 a.m.-6 p.m.; Saturday, 10 a.m.-6 p.m.; Sunday, 11 a.m.-5 p.m.

Walgreens, 1617 John F. Kennedy Blvd.

0.4 miles or about 9-minute walking distance from the convention center

215-561-1316

Store Hours: Monday to Friday, 7 a.m.-9 p.m.; Saturday to Sunday, 8 a.m.-6 p.m.

Pharmacy Hours: Monday to Friday, 9 a.m.-6 p.m.; Saturday, 10 a.m.-6 p.m.; Sunday closed

Nearest Urgent Cares

Concentra Urgent Care, 219 N Broad Street, 1st Floor

0.1 miles from the convention center

215-762-8525

Hours: Monday to Friday, 8 a.m.-5 p.m.; Saturday to Sunday, closed

Vybe Urgent Care, 1420 Chestnut Street

0.4 miles from the convention center

215-999-1420

Hours: Monday to Friday, 8 a.m.-8 p.m.; Saturday to Sunday, 8 a.m.-5 p.m.

Vybe Urgent Care, 618 Market Street

0.6 miles from the convention center

215-583-0618

Hours: Monday to Friday, 8 a.m.-8 p.m.; Saturday to Sunday, 8 a.m.-5 p.m.

Nearest Hospital

Thomas Jefferson University Hospital, 132 South 10th Street

0.5 miles from the convention center

215-955-6840

Additional Questions

Have a need not listed here? Please [contact APTA Conferences](#).

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Contact: conferences@apta.org