

# APTA Combined Sections Meeting

Feb 12-14 / Anaheim, CA



## Accessibility, Wellness, and Family Needs at APTA CSM

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**\*APTA disclaimer:** APTA does not endorse, makes no representations or warranties for, and disclaims all liability regarding the listed services. APTA recommends that you conduct your own due diligence to ensure that you are comfortable with a service provider.

# Accessibility, Wellness, and Family Needs at APTA CSM

## Hotel Reservations for Accessible Rooms

The co-headquarters hotels for APTA CSM in Anaheim, California, are the Hilton Anaheim and Anaheim Marriott. APTA has reserved several accessible rooms at each sponsored hotel. To request an accessible room or to make any other special requests for your stay, please contact a Spargo representative as soon as possible.

Online: [Visit APTA CSM Housing and Travel](#) with your confirmation ID to modify your reservation and to make requests 24 hours a day.

Phone: Call the APTA Housing Center at 703-239-4822 (outside the USA/Canada, call 888-243-6390), Monday-Friday, 8:30 a.m.-5 p.m. ET., or email the [APTA Housing Center](#) for any questions or solicitations.

Overflow housing will be made available as needed.

## Event Locations

Programming and activities will occur at three locations in Anaheim: Anaheim Convention Center (800 W. Katella Ave.), the Hilton Anaheim (777 W. Convention Way), and Anaheim Marriott (700 W. Convention Way).

## Schedules

Preconference courses are Tuesday, Feb. 10, and Wednesday, Feb. 11, between 8 a.m. and 5 p.m. Additional registration is required for preconference courses.

Educational sessions begin and end at the same time each day, Thursday through Saturday, with one to two hours between sessions to provide ample time for attendees to get to their next session.

Educational sessions are Thursday, Feb. 12, through Saturday, Feb. 14, at the following times:

8-9:30 a.m.  
10:30 a.m.-noon  
2-3:30 p.m.

The exhibit hall will be open the following times:

**(Note: Children under the age of 18 are not allowed in the exhibit hall as a safety precaution.)**

Thursday, Feb. 12, and Friday, Feb. 13: 9 a.m.-4:30 p.m.  
Saturday, Feb. 14: 9 a.m.-3 p.m.

## Accessibility

### Accessibility in Program Rooms

Accessible seating with priority spaces for those in wheelchairs, with limited mobility, with low vision, and/or who are hard of hearing will be available in all education session rooms in the Anaheim Convention Center, Hilton Anaheim, and Anaheim Marriott.

Closed captioning will be available in 39 session rooms in all three venues.

# Accessibility, Wellness, and Family Needs at APTA CSM

All-gender restrooms will be available in all three venues. These locations will be noted in the [APTA CSM Events app](#).

## Accessibility and Parking at Hilton Anaheim



### Entrances and Exits

The main entrances are accessible for all patrons.



### Accessible Parking

Parking for the Hilton Anaheim is located in Car Park 2 and has accessible parking spots. Accessible valet parking is also available. For hotel guests, valet parking is \$54 plus taxes, and overnight self-parking is \$44 plus taxes. Rates are subject to change.

## Accessibility and Parking at the Anaheim Marriott



### Entrances and Exits

The main entrances and meeting space are accessible for all patrons. All meeting spaces for APTA CSM programming are located on the main lobby level of the Marriott. For more information about the physical features of the Marriott's accessible rooms, common areas, or special services relating to a specific disability, call 714-750-8000.



### Accessible Parking

Accessible parking spaces are located in the Marriott's east parking lot, as well as on each floor of the parking garage. Accessible valet parking is available. For hotel guests, overnight valet parking is \$47 plus taxes, and overnight self-parking is \$37 plus taxes. Daily parking rates may vary; rates are subject to change.

## Accessibility and Parking at the Anaheim Convention Center



### Entrances, Exits, and Elevators

The main entrances in the Anaheim Convention Center's south and north lobbies have automated doors. Elevators are located in the south lobby, with one elevator in Lobby D and one elevator in Lobby B. In the north building, two elevators are on the lobby level — one on each side of the lobby.



### Accessible Parking

All car parks at the Anaheim Convention Center have accessible parking, with the most accessible parking options available in Car Park 1 and Car Park 4. Let the attendant know that you need accessible parking.

Self-parking rates start at \$25 plus tax per vehicle and are valid for one entry only (no in-and-out parking). Overnight parking of any vehicle is prohibited, and vehicles on-site after 2 a.m. may be subject to a citation.

# Accessibility, Wellness, and Family Needs at APTA CSM

## Parking Map



## Disability Parking License Plates and Placards

Disabled persons' license plates and placards from any state will be honored in California, provided the placard or license plate is valid. If you need a disability parking placard, please apply in advance through your state's DMV office.

## Taxicabs/Car Services/Public Transportation\*



The Americans with Disabilities Act requires that all ground transportation companies provide accessible vehicles. It is recommended that individuals requiring this service make arrangements in advance with their chosen service provider. To order an accessible taxi or car service, the following companies provide handicap and wheelchair accessible vehicles. Arrangements and payments for such transportation are the responsibility of the attendee.

- Yellow Cab of Greater Orange County. Call: 714-535-2211
- Super Shuttle. [Book online.](#)
- The Anaheim Transportation Network includes Anaheim Regional Transportation, EVE Service from John Wayne Airport, and Free Rides Around the Neighborhood. All ATN's service vehicles accommodate individuals with disabilities and mobility challenges. [Book online.](#)

# Accessibility, Wellness, and Family Needs at APTA CSM

Rideshares, taxis, and buses will pick up at the Anaheim Convention Center on the south side of the building at the Transit Plaza located by Hall D and the Marriott.

## Rideshares\*

Uber providers offer wheelchair-accessible vehicles in Anaheim. Wheelchair-accessible vehicle rides cost the same as each company's basic fare. A wheelchair accessible vehicle can be requested on demand as an option in Uber's app.

- [Uber WAV](#)

## Mobility Constraints\*



Due to the size of the Anaheim Convention Center, Hilton Anaheim, and Anaheim Marriott, the distance between sessions can be considerable. If you are a regular wheelchair user, you should bring your chair. For attendees who do not bring their own wheelchair or have mobility needs that may require assistance, please make arrangements prior to arriving on-site to rent a wheelchair or electric scooter, as the venues do not have any available to rent.

To order a mobility device, call **Cloud of Goods** toll-free at 407-545-3103, [by email](#), or [online](#). Make your reservation early to ensure availability. All arrangements are the attendees' responsibility. Cloud of Goods can deliver to the convention center or your hotel 24 hours in advance (not the day of arrival).

- Lightweight Mobility Scooter Rental: \$232 when rented for five days. (**Note:** Prices are subject to change.)
- Heavy Duty Mobility Scooter Rental: \$232 when rented for five days. (**Note:** Prices are subject to change.)

Mobility devices can also be rented from:

- Scootaround: 844-745-0541, [book online](#), or [by email](#).
- Soaring Scooters: 855-981-7627 or [book online](#).
- D&R Mobility Scooter Rental: 714-883-8761 or [book online](#).
- [One-Stop Mobility](#): 714-533-1444
- Scooter Bug Rentals: 800-726-8284 or [book online](#).

## First Aid

A first-aid station will be located in the Anaheim Convention Center. The exact location will be provided closer to the meeting in the [APTA CSM Events app](#).

## Lactation Rooms and Family Needs

### Lactation Rooms

Lactation rooms will be available in all three APTA CSM venues: Anaheim Convention Center, Hilton Anaheim, and Anaheim Marriott. Exact locations will be announced in the [APTA CSM Events app](#) and [online program](#) in late January.

# Accessibility, Wellness, and Family Needs at APTA CSM

## Shipping Options for Mother's Milk\*

- FedEx ships with [48 hours' notice, boxes provided](#); 888-817-9993 or [FedEx Cold Shipping](#).
- [Milkstork](#) ships boxes directly to the convention center.

## Seat/Stroller Rentals\*

- [City Stroller Rentals](#)
- [Cloud of Goods](#)
- [Baby's Away — Baby Supply Rentals](#)  
[Email](#); Phone: 800-571-0077
- [OC Baby Gear Rentals](#)  
[Email](#); Phone: 714-548-5083
- [One-Stop Mobility](#); Phone: 714-533-1444

## Childcare and Babysitter Services\*

(**Note:** Children are not allowed in the exhibit hall as a safety precaution.)

- [Mollycoddlers Nannies & Sitters](#)  
[Email](#); Phone: 949-275-5437
- [Rest Assured Special Event Sitters](#)  
[Email](#); Phone: 562-373-5661

## Tranquility Room

Looking for a quiet place? Our tranquility room with low light and seating will be located in the Anaheim Convention Center. The exact location will be provided closer to the meeting in the [APTA CSM Events app](#).

## Medical Services

### Local Pharmacies

- CVS Pharmacy (open 24 hours): 1803 South Harbor Blvd.  
0.3 miles / 7-minute walking distance from the convention center  
Phone: 714-817-9116
- Walgreens (open 24 hours): 1802 South Harbor Blvd.  
0.4 miles / 9-minute walking distance from the convention center  
Phone: 714-808-0126
- Walgreens (open 24 hours): 12001 Euclid St.  
3 miles / 10-minute drive from the convention center  
Phone: 714-530-1071 (pharmacy)

# Accessibility, Wellness, and Family Needs at APTA CSM

## Medical Services

### Nearest Urgent Cares

- AFC Urgent Care Anaheim-Katella: 1711 W. Katella Ave. / 1.9 miles from the convention center  
Phone: 714-400-2959  
Hours: Daily 8 a.m. to 8 p.m.
- Exer Urgent Care, Anaheim: 2100 S. Euclid St. / 2.3 miles from the convention center  
Phone: 714-644-9100  
Hours: Daily 8 a.m. to 8 p.m.

### Nearest Hospitals

- UCI Medical Center (Trauma Center): 101 City Drive S. / 2.4 miles from the convention center  
Phone: 714-456-7890
- Garden Grove Hospital: 12601 Garden Grove Blvd. / 2.4 miles from the convention center  
Phone: 714-537-5160
- Kaiser Hospital and Medical Center: 3440 E. La Palma Ave. / 8.1 miles from the convention center  
Phone: 714-644-2000; appointments: 888-988-2800
- St. Joseph Hospital: 1100 West Stewart Dr. / 4.5 miles from the convention center  
Phone: 714-633-9111

## Accessibility App by International Board of Credentialing and Continuing Education Standards\*

The app is designed to support neurodiverse visitors by providing sensory-friendly resources and accessible travel information for individuals with autism, their families and caregivers, educators, therapists, and organizations that serve the autism and neurodiverse communities. Information provided by [Visit Anaheim](#).

### Where to Get It:

- [Apple App Store](#)
- [Google Play Store](#)

## Additional Questions

Have a need not listed here? Please [contact APTA Conferences](#).

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